



A Guide to *Mountain School Products*

Booking a Lesson



- Go snowbird.com/guiding-lessons and choose which offering(s) you want to book.
- Decide which offering is best for you. Some things to consider: age, ability, discipline, duration, individual goals and needs.
- Each Mountain School offering's unique webpage has a "Book Online" link. Click the link, then proceed to complete the booking.
 - » If you have an existing pass.snowbird.com account, utilize it to log in. If you do not have an online account, create an account and proceed with the booking.
 - » You will be required to complete an online waiver once per winter season. If you have not done so, you should complete your waiver and dependent waivers on the pass.snowbird.com platform. If you book over the phone, you must complete the lesson waiver day of, prior to the start of your the lesson, which will add time. Note that, without a waiver, your Snowbird Lift Ticket will not work.
- Most programs will fill to capacity, especially during popular timeframes, such as school vacations and holidays, so register early to reserve your spot.
- If you added on rentals, be sure to arrive prior to your lesson to pick up your equipment in suitable time. The Mountain School Rental Shop, located on the Level 2 of the Snowbird Center, opens at 8:30 am. For morning lessons, we recommend arriving as early as possible prior to your lesson's meeting time. Please note that the morning is the busiest time for all rental shops at Snowbird.

TIP: You can save time by picking up your equipment from the Mountain School Rental Shop anytime from 3 – 4:30 pm the day preceding your lesson.
- If you have questions about Mountain School lessons and offerings, visit the Snowbird website or call Mountain School at (801) 947-8222. For questions regarding Mountain School rentals, visit the Mountain School Rental Shop on Level 2 of the Snowbird Center.

Contact Mountain School:

801.947.8222 • mountainschool@snowbird.com • snowbird.com/guiding-lessons



You Have Your Lesson Booked, What Next?

- How do I know if I need to purchase lift tickets?
- Some lessons and offerings include lift tickets:
 - » Chickadees, Kinderbirds, Kinderbird Adventure Team, Youth Holiday Camp, Mountain Surf Camp, Adult Beginner Special and Teen Mountain Experience come with a lift ticket included, if needed. All other offerings and Private Lessons require the purchase of a lift ticket.
 - » When you book a lesson or purchase a lift ticket, you will be sent a confirmation email, which includes a QR code. When you arrive at Snowbird, scan the QR code at one of the Pick-Up Boxes, located at the Snowbird Center, Creekside and The Cliff Lodge. Your lift ticket will print out and drop into the tray. You can also do this if you are getting your rentals at our rental shop.
 - » Place your lift ticket in a secure, empty coat or pants pocket between your hips and shoulders (away from your cell phone, keys and wallet which may block the signal).

TIP: Keep your lift ticket card/media. You can automatically reload it with lift tickets and lessons in the winter and All-Day Activity Passes or Summer Scenic Tram Rides in the summer.
- Make sure you have proper gear and prepare for all weather conditions.
 - » Water- and wind- resistant, breathable and insulated pants and parka.
 - » Waterproof gloves or mittens—remember they will be in contact with lots of snow all day long.
 - » Helmets are recommended and are available with Snowbird’s rental packages.
 - » Neck gaiters are necessary, especially when it’s snowing. (And it does that a lot at Snowbird!)
 - » Eyewear is critical. Appropriately sized goggles or sunglasses with UV protection. Snow can burn eyes easily.
 - » Sunscreen
 - » Socks are critical. Be sure to bring 1 pair of calf length ski socks that fit well and are not made of cotton.
 - » Mark all personal belongings for kids with names and phone numbers. If you notice that something is missing after the lesson, let us know right away.
 - » Try to plan for a good night’s rest and hydrate, as Snowbird’s base area is at 8000 feet.





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Where do you check in?

Plan to arrive at the designated meeting place at the published check-in times. During holiday periods, plan to arrive 30 minutes early. Ensure you factor in your commute, rental pick up and weather conditions. If you are commuting from the Salt Lake Valley, make sure to check the weather the night before, keep an eye on road conditions and budget extra time, especially on weekends and holidays.

- Chickadees (3- & 4-year-olds) meet in the Lesson Center, located on Level 2 of the Snowbird Center. Check in is from 8:30 – 9 am. If you arrive after 9 am, it may be too late. We realize that it can be hectic in the morning, especially with small children. Please call if your arrival time is delayed and we will do our best to accommodate.
- Kinderbirds (5- & 6-year-olds) and Mountain Adventure (7-15 year-olds) meet in Chickadee Bowl, outside and adjacent to the Plaza Deck of the Snowbird Center. Check-in is at 9:15 am. If you need to pick up rental equipment first, please factor in some extra time.
- The Adult Beginner Special meets at the Lesson Center, located on Level 2 of the Snowbird Center, at 9:45 am for those in the morning session and 1:15 pm for those in the afternoon lesson. Rentals are included with this offering and are available for you to pick up any time after 8:30 am.
- All Adventure Team programs meet at the Adventure Team Meeting Area, located near Creekside, adjacent to the base of Gadzoom, at 9:15 am.
- Adult Workshop meets in Chickadee Bowl at 9:45 am.
- Private Lessons meet on Plaza Deck, located on Level 3 of the Snowbird Center, just before 9:00 am. Those participating in an afternoon, half-day lesson meet at 1:00 pm.

End of Day

- Debrief with your instructor and make sure you are leaving with all the gear you came with. Plan to arrive on time to see your child and discuss their day with the instructors. If you are late and do not inform us, we will charge a \$55 late fee.
- Keep your lift ticket. As mentioned above, it is reloadable for future ski or snowboard days and for summer activities.
- If you want to ski until the last chair, consider booking your child into our Late Pick-Up Program.
- If you rented gear and are done with lessons, please return gear to the appropriate rental shop. The Mountain School Rental Shop closes at 4:30 pm.

Please let us know how we did, and if there is anything we can do to make your visit more enjoyable! We appreciate any feedback you may have so we can continue to improve our service. For most programs you will receive a short survey via email after the lesson ends, or simply email us at mountainschool@snowbird.com for additional information and details of all our lessons and offerings.



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